

FINO SAUNAS WARRANTY

This warranty applies only when the product is installed according to FINO Saunas printed instructions, properly maintained, and not subjected to misuse or abuse.

Lifetime Sauna Heater and Steam Generator Limited Warranty Residential Use: FINO Saunas or its authorized representative will provide parts to replace manufacturing or workmanship defects of the heater. This limited warranty applies only on the heater unit and specifically excludes all components and/or parts which are accessories, namely: heating elements, contactor/junction box, timer, thermostat, high limit, for which their respective manufacturers warranties apply. Controls and heating elements are covered for a period of One (1) Year from purchase.

Lifetime Sauna Heater Limited Warranty Commercial Use: FINO Saunas or its authorized representative will provide parts to replace manufacturing or workmanship defects of the commercial heater. This limited warranty applies only on the heater unit and specifically excludes all components and/or parts which are accessories, namely: heating elements, contactor/junction box, timer, thermostat, high limit, for which their respective manufacturers warranties apply. Controls and heating elements are covered for a period of One (1) Year from purchase.

One (1) Year Steam Generator Limited Warranty Commercial Use: FINO Saunas or its authorized representative will provide parts to replace manufacturing or workmanship defects of the Steam Generator used in commercial applications. This limited warranty applies only on the steam generator and specifically excludes all components and/or parts which are accessories, namely: heating elements, contactor/junction box, timer, thermostat, high limit, for which their respective manufacturers warranties apply. Controls and heating elements are covered for a period of 90 days from purchase in commercial applications.

Return Procedure and Authorization Number: A returned goods authorization number (RGA#) supplied by a FINO Saunas representative must accompany all returned items. Items returned without an RGA # may not be repaired or replaced. In the event of a malfunction or defect covered under the terms of this warranty, contact 866-519-6153.

Warranty Disclaimers: This warranty is void if alterations have been made in the physical construction of the product. Alterations include but are not limited to, changing any electrical component, any electrical conversions, adding additional time or temperature devices, or using these products with that are not FINO Saunas components such as unauthorized rocks. The steam generator warranty is void if connected to a water system with high mineral content. The sauna heater and/or control warranty is void if installed in a sauna room with a shower. The use of swimming pool or spa water on sauna heaters will

void the warranty. This warranty does not cover damages which appear to FINO Saunas to have resulted from neglect, alteration, abuse, misuse, accident, flood or other act of force majeure, or other than normal use.

FINO Saunas shall not be liable for loss of use of the FINO Sauna or steam generator or other incidental or consequential costs, expenses or damages. Under no circumstances shall FINO Saunas or any of its representatives be held liable for injury to any person or damage to any property, however it might arise. Service or administration fees may apply, as well as all shipping costs.

Customer Service: For warranty assistance or technical questions, please contact the authorized FINO Saunas dealer in your area. If you do not know who your local dealer is, please contact FINO Saunas toll-free at 866-519-6153.